



Alabama Department of Labor Alabama Career Center System PRESS RELEASE



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Truck Drivers and Registered Nurses Continue to be the Most Sought After Employees According to HWOL (Help Wanted Online) Data *Over 16,000 New Ads Placed Online*

MONTGOMERY - Data collected and analyzed by the Alabama Department of Labor’s Labor Market Information Division shows that the most online wanted ads were for heavy and tractor-trailer truck drivers, registered nurses, and retail salespersons, with 6,257 ads placed for those occupations in November.

The Help Wanted Online (HWOL) data is compiled from all online job postings in the state, including those posted on the state’s free online jobs database, www.joblink.alabama.gov, and other sources; such as traditional job boards, corporate boards, and social media sites. There were 41,142 online ads this month, 16,991 of those were new ads.

Heavy and tractor-trailer truck drivers earn a mean wage of \$19.83 per hour, registered nurses earn a mean wage of \$27.88 per hour, and retail salespersons earn a mean wage of \$12.92 per hour.

<u>TOP OCCUPATIONS WITH MOST ONLINE ADS</u>	<u>Online Ads November 2016</u>	<u>Online Ads November 2015</u>	<u>Change (Percent)</u>	<u>Average Hourly Wage</u>
Heavy and Tractor-Trailer Truck Drivers	3,012	7,183	-58.1%	\$19.83
Registered Nurses	2,086	2,009	3.8%	\$27.88
Retail Salespersons	1,159	1,658	-30.1%	\$12.92
Computer User Support Specialists	728	805	-9.6%	\$23.05
Customer Service Representatives	669	907	-26.2%	\$15.46
Maintenance and Repair Workers, General	663	788	-15.9%	\$18.34
Industrial Engineers	533	737	-27.7%	\$43.43
Light Truck or Delivery Services Drivers	469	718	-34.7%	\$14.80
Software Developers, Applications	445	540	-17.6%	\$46.32
Network and Computer Systems Administrators	422	444	-5.0%	\$34.80

Source: Alabama Department of Labor, Labor Market Information Division in cooperation with the U.S. Bureau of Labor Statistics. The above wage data is based on the May 2015 Occupation Employment Survey employment and wage estimate file. The wages have been aged using the most current Employment Cost Index (ECI) factors reflecting wages as of December 2016. 'NA' indicates data that is not publishable or occupation does not work the traditional 2,080 hours per year.

“The top sought after jobs this month are varied and represent a good variety of wage ranges,” said Fitzgerald Washington, Secretary of the Alabama Department of Labor. “We are beginning to see a continued uptick in the need for more skilled, professional jobs, such as software developers and engineers.”

The top three employers posting ads in November were: UAB Medicine (607), St. Vincent’s Health System (557), and McDonald’s Corporation (501).

Forty-one percent of all online ads are less than 30 days old, and another 35% of all ads are less than 90 days old.

With a steady growth of Call Centers, Alabama continues to see a high demand for Customer Service Representatives. The ability to think quickly and decisively, while maintaining a role as an active listener, is critical to success in this occupation. A drive to offer quality service through comprehension are keys to success as well. Most of these occupations require at least a high school diploma with on-the-job training. The job outlook is good through 2024 with annual growth of 1.26%.

“We’d like to encourage anyone who needs a job, or wants a different job, to come into one of our Career Centers for assistance,” said Washington. “Our trained staff can assist you in obtaining the career you want.”

A listing of Career Centers can be found at www.joblink.alabama.gov.

The Alabama Department of Labor / The Alabama Career Center System is a partner in Alabama Works, Alabama’s unified workforce system.

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